



Lifeline services

Essential lifeline £3.75 per week

Full response Lifeline £4.50 per week

Lifeline installation £42.50 one off

Lifeline optional extras

2nd pendant £1.00 per week

Smoke detector £1.10 per week

Carbon monoxide detector £1.90 per week

Fall detector £2.00 per week

Bed occupancy sensor £1.35 per week

Pill dispenser £3.85 per week

Chair occupancy sensor £1.30 per week

Heat detector £1.35 per week

Flood detector £1.75 per week

Temperature extreme sensor £1.35 per week

Epilepsy sensor £6.00 per week

Enuresis sensor £3.20 per week

DDA pager solution £5.07 per week

Bogus caller check £1.05 per week

Universal sensor £2.15 per week

Call out charges

Full response service free up to 5 call outs per year

Full response extra callout £50 per extra callout

Essential service £100 per callout

CCTV services

Community Radio Subscription

Option 1 - All inclusive - rental of handset, £360 per annum
inclusive of SIM administration and support (36 month contract)

Option 2 - Subscription only - inclusive of £255 per annum
SIM, administration and support (18 month contract)

Handset purchase £325 one off

Lost equipment charge £325 one off

Early termination fee £55 one off

Other services

Charge for viewing videotape by £41.67 per tape
solicitor/insurer of an incident

Copy of incident on tape £134.67 per tape

Supply of extra CCTV copies to the Police £26.92 per print

Rent of CCTV equipment for Covert/Overt £32.00 per month
use to RSLs and HiS

Installation of Covert/Overt CCTV for use £80.83 per installation
by RSLs and HiS

Retrieval of evidence from loaned CCTV £26.92 per hour
equipment